

## Providea Conferencing: THE-HI DEF BUSINESS MEETING

Providea Conferencing offers a full suite of high-definition video conferencing, professional services and audiovisual solutions, along with comprehensive system and network design consultation and world-class support.

Our customer base includes prestigious leading law firms, major financial services companies, innovative technology companies and world-renowned hospitals. We also serve organizations of all sizes across such vertical markets as entertainment, life sciences and education.

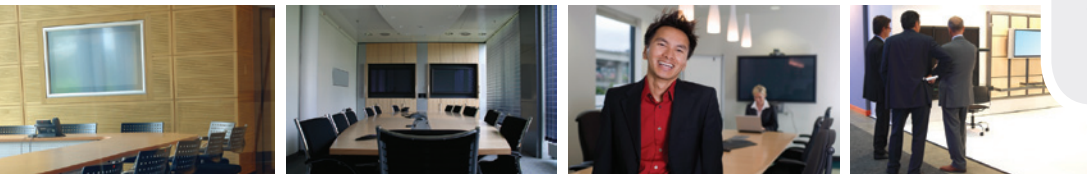
Why should you trust Providea Conferencing for your video conferencing and audiovisual needs?

- >> **Experience:** Founded in 1999, the Providea team boasts years of experience in video conferencing, Professional Services, audiovisual design/build, multi-point bridging, network configuration and the best practices for successful deployment and utilization of these technologies.
- >> **Commitment:** Providea customers want something more than a turnkey installation. So beyond product selection, design and implementation, we provide robust options for service, training and support. We're passionate about doing whatever it takes to ensure you're satisfied with your video conferencing, professional services and/or audiovisual solution.
- >> **Partnerships:** We represent only best-of-breed manufacturers in video conferencing, network services, multipoint bridging and audiovisual integration solutions — we enjoy the highest levels of reseller attainment with manufacturers and network providers including Tandberg, Polycom, LifeSize, Masergy, AMX, Crestron and Extron.
- >> **Expertise:** Our people are tech-savvy and forward-looking, with a keen ability to create a customized network, bridging, conferencing or presentation solution to meet your needs. In fact, we were one of the first to get on board with HD video conferencing and HD multipoint bridging. Having implemented this “game changing” technology around the globe, we bring a level of expertise our competitors can't match.

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*“Our high-end, immersive video conferencing capabilities have transformed the visibility of our meetings...creating the impression that all of the participants are in one room.”*

Charles River Laboratories



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Partnering with Providea gives you access to the industry's finest solutions and professional services.

At Providea, we believe service must be immediate, convenient and comprehensive to ensure your complete satisfaction with your video conferencing, bridging and network deployment. We design and deliver all our service solutions with this in mind, which helps us to achieve extraordinary results for our customers.

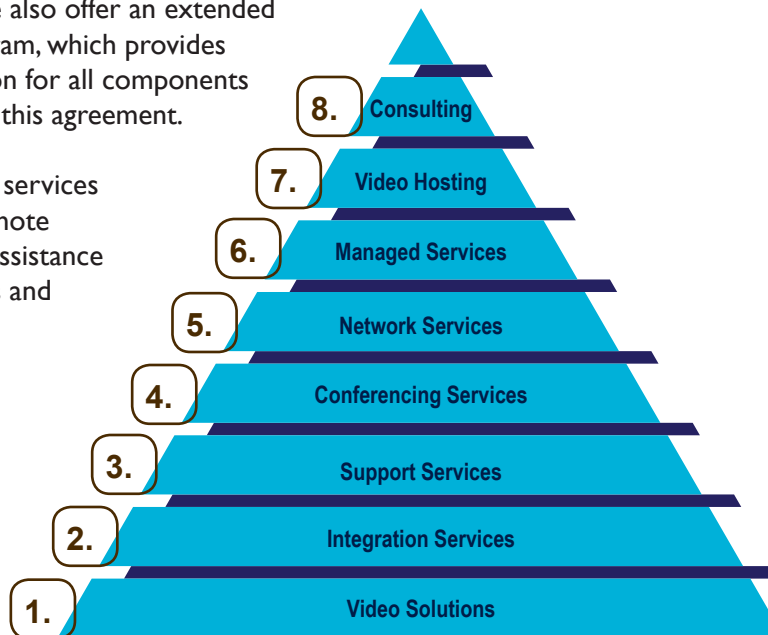
Here's a look at three of our key service offerings.

>> **Network Services:** To meet the demands that real-time video places on a network, Providea's suite of networking services offers superior video communication for all types of networks. We create and manage a clear path for customers to migrate between network architectures and evolve their video communications at their own pace.

>> **Conferencing Services:** We deliver the industry's most reliable multipoint video and audio conferencing service — all backed by the Providea Quality Guarantee. Whether your conferencing needs call for IP, ISDN or gateway services, you can count on Providea for consistently excellent results.

>> **Support Services:** Every Providea client enjoys Real-Time Support. This means we strive to prevent problems before they happen — and fix any problem that does arise in real-time to ensure a successful video conference. We also offer an extended warranty program, which provides 100% protection for all components covered under this agreement.

Additional support services include live and remote training, warranty assistance with manufacturers and onsite service.



1. **Video Solutions**
  - Telepresence, HD video conference systems, Infrastructure
  - Providea Presence™
  - Tandberg (Platinum), Polycom (Platinum CSP), LifeSize (Direct), RADVision, and VBrick
2. **Integration Services**
  - Audiovisual solutions
  - Design services
  - AMX, Crestron, Extron, Clockaudio, Crown, Da-Lite, JBL, Shure, Polycom Soundstructure and others
3. **Support Services**
  - Post-implementation support
  - Onsite support, Real-Time Support
  - Telepresence VNOc and concierge services
  - Training
  - Project coordination
4. **Conferencing Services**
  - Video, audio and Web conferencing
  - ClearVideo bridging (enhanced)
  - Dedicated bridge port option (DBO)
5. **Network Services**
  - Converged and overlay
  - Providea Direct IP, IP-2, ISDN PRI
  - Masergy Intelligent Transport
  - ISDN Transport (SDS)
  - ClearTrac™ billing
6. **Managed Services**
  - Complete outsourcing
  - Onsite personnel
  - Managed video solutions
  - VRS room scheduling
7. **Video Hosting**
  - Co-location services
  - Universal connectivity
8. **Consulting**
  - Network assessments
  - Design services

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## CORPORATE HEADQUARTERS

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